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NUTRITION

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Subject: KetoVolve Shipment Halt

Solace Nutrition was just notified by the FDA on a preliminary basis that KetoVolve does not meet the stated label claims. While we have not received an official report, Solace Nutrition's executive management has decided that effective immediately **all shipments of KetoVolve will be ceased**. Unfortunately, this will affect everyone currently using KetoVolve as all orders placed as of today will not be filled.

Solace Nutrition is not aware of any health related issues due to the label claim non-conformity. To ensure complete cooperation with the FDA, we are asking that all users of KetoVolve be changed to one of our competitor's products, with the guidance of your healthcare professional.

Solace Nutrition is confident that KetoVolve is safe and effective in managing Intractable Epilepsy and we are fully determined to return KetoVolve to the market as soon as possible.

We deeply apologize for all inconveniences this will cause and hope to assist in any way that we can, while these issues are resolved. Solace Nutrition is fully dedicated to the development of products to control intractable epilepsy through the Ketogenic Diet and we will continue our efforts to make management of the diet easier and more affordable.

As we learn more, Solace Nutrition will provide follow up information regarding this situation and as needed, please consult our website should you wish to follow this situation. Once all these issues have been completely resolved, you will be notified when KetoVolve returns to the market.

Yours sincerely,



Nancy Moore
Director Clinical Affairs